essential to retain the employees in that category; and

- (ii) That it is reasonable to presume that there is a high risk that a significant number of employees in the targeted category would be likely to leave the Federal service in the absence of a retention incentive.
- (2) An agency must narrowly define a targeted category of employees using factors that relate to the conditions described in paragraph (c)(1) of this section. Factors that may be appropriate include the following: occupational series, grade level, distinctive job duties, unique competencies required for the position, assignment to a special project, minimum agency service requirements, organization or team designation, geographic location, and required rating of record. (While a rating of record of higher than the "Fully Successful" rating of record required by §575.305(d) may be a factor used in defining the targeted category, a rating of record by itself is not sufficient to justify a retention incentive. A rating of record may function as a supporting factor in authorizing an incentive or setting the incentive rate only to the extent it directly relates to the conditions in paragraph (d) of this section.)
- (d) An agency must document the determinations required under paragraphs (b) and (c) of this section as required by §575.308.

[70 FR 25747, May 13, 2005, as amended at 78 FR 49364, Aug. 14, 2013]

§ 575.307 Agency retention incentive plan and approval levels.

- (a) Before paying retention incentives under this subpart, an agency must establish a retention incentive plan. This plan must include the following elements:
- (1) The designation of officials with authority to review and approve payment of retention incentives, subject to paragraph (b) of this section;
- (2) The categories of employees who are prohibited from receiving retention incentives:
- (3) Required documentation for determining that an employee would be likely to leave the Federal service;
- (4) Any requirements for determining the amount of a retention incentive;

- (5) The payment methods that may be authorized;
- (6) Requirements governing service agreements which, at a minimum, must include—
- (i) The criteria for determining the length of a service period under a service agreement;
- (ii) The conditions for terminating a service agreement;
- (iii) The obligations of the agency if the agency terminates a service agreement: and
- (iv) The conditions for terminating retention incentive payments when no service agreement is required (see §575.310(f)); and
- (7) Documentation and recordkeeping requirements sufficient to allow reconstruction of the action and fulfill the requirements of §§ 575.312 and 575.313.
- (b)(1) Except as provided in paragraph (b)(2) of this section, an authorized agency official who is at least one level higher than the employee's (or group of employees') supervisor must review and approve each determination to pay a retention incentive to an individual or group of employees, unless there is no official at a higher level in the agency. The authorized agency official must review and approve the retention incentive determination before the agency pays the incentive to the employee.
- (2) The higher level approval required by paragraph (b)(1) of this section is not needed when approving coverage of individual employees under a previously approved group retention incentive authorization.
- (c) Unless the head of the agency determines otherwise, an agency retention incentive plan must apply uniformly across the agency.

[70 FR 25747, May 13, 2005, as amended at 72 FR 67839, Dec. 3, 2007]

§ 575.308 Approval criteria and written determination.

(a) An agency in its sole and exclusive discretion, subject only to OPM review and oversight, may approve a retention incentive for an individual employee or group or category of employees using the approval criteria in §575.306.

§ 575.309

- (b) For each determination to pay a retention incentive under this subpart, an agency must document in writing—
- (1) The basis for determining that the unusually high or unique qualifications of the employee (or group of employees) or a special need of the agency for the employee's (or group of employees') services makes it essential to retain the employee(s);
- (2) The basis for determining that the employee (or a significant number of employees in a group) would be likely to leave the Federal service in the absence of a retention incentive; and
- (3) The basis for establishing the amount and timing of the approved retention incentive payment and the length of the required service period.

§ 575.309 Payment of retention incentives.

- (a) An authorized agency official must determine the criteria for determining the amount of a retention incentive. An agency must establish a single retention incentive rate for each individual or group of employees that is expressed as a percentage of the employee's rate of basic pay. Except as provided in paragraph (e) of this section, a retention incentive rate may not exceed—
- (1) 25 percent, if authorized for an individual employee; or
- (2) 10 percent, if authorized for a group or category of employees.
- (b) An agency may pay a retention incentive in—
- (1) Installments after the completion of specified periods of service; or
- (2) A single lump-sum payment after completion of the full service period.
- (c)(1) An installment payment is derived by multiplying the rate of basic pay the employee earned in the installment period by a percentage not to exceed the incentive percentage rate established for the employee under paragraph (a) of this section. For example, an agency establishes a retention incentive percentage rate of 10 percent for an employee. The employee has a service agreement that provides for a retention incentive installment payment after completion of 6 pay periods of service at the full percentage rate established for the employee. The employee earns \$15,000 during the 6 pay

- periods of service (\$2,500 biweekly rate of basic pay \times 6). Upon completion of that service period, the employee will receive the accrued retention incentive installment payment of \$1,500 (\$15,000 \times .10).
- (2) If the retention incentive installment payment percentage is less than the full percentage rate established for the employee under paragraph (a) of this section, any accrued portion of the retention incentive that is not paid as an installment payment during the service period must be paid as part of a final installment payment to the employee after completion of the full service period under the terms of the service agreement established under §575.310. For example, an agency establishes a retention incentive percentage rate of 10 percent for an employee. The employee's service agreement provides for a 7 percent retention incentive installment payment after completion of 6 pay periods of service. The employee earns \$15,000 during the 6 pay periods of service (\$2,500 biweekly rate of basic pay \times 6). Upon completion of that installment period, the employee accrues a retention incentive installment payment of $$1,500 ($15,000 \times .10)$. However, under the terms of the service agreement, the employee will receive a \$1,050 retention incentive installment payment ($$15,000 \times .07$). The agency must pay the accrued but unpaid portion of the retention incentive payment of \$450 (\$1,500-\$1,050) as a final lump-sum payment upon completion of the full service period required by the service agreement.
- (3) An agency may not pay a retention incentive as an initial lump-sum payment at the start of a service period or in advance of fulfilling the service period for which the retention incentive is being paid.
- (d) A retention incentive payment paid as a single lump-sum payment upon completion of the full service period required by the service agreement is derived by multiplying the retention incentive percentage rate established under paragraph (a) of this section by the total basic pay the employee earned during the full service period. For example, an agency establishes a retention incentive percentage rate of